Port Pothuau
Camping · Location ★★★★

PITCH RESERVATION AGREEMENT 2027

Open from 2nd April to 26th September 2027

Name of the person in charge* ..... First Name .....
Date of birth ..... Phone ..... E-mail .....

Adresse .....
.....

Type of structure and size : Tent..... Trailer.....

*Names of people staying with you must be provided at reception.

MY STAY

DATE OF ARRIVAL : ..... Arrival between 4.00 and 7.00 PM – late arrival please call us at +334 94 66 41 17
DATE DE DÉPART : ..... The pitch has to be released before 10.00 AM

VEHICLE TYPE : ☐ Combustion ☐ Electric **SELECTED TYPE OF PITCH :** .....

DOG - Breed : ..... **Weight: :** .....

BOOKING CONDITIONS

The booking will become effective only after receipt of this booking contract, the payment of the deposit of 30% of the total cost of the stay. The payment must be done within a maximum of 7 days after the booking request, payment of the balance must be made at least 30 days before the date of arrival.

Please note : After a period of 30 days, the booking will be cancelled automatically, and the pitch will be put back on sale. The sums paid will be retained as compensation for breach of contract (the contract cancellation conditions cannot be applied).

RIB DU CAMPING : IBAN : FR76 1910 6000 4543 6682 9325 696 - BIC : AGRIFRPP891

The booking of a pitch includes a basic rate for 2 participants. The addition of extra people (up to a maximum of 4) automatically incurs a supplement that varies according to the age of the participants.
The maximum number of people must be respected. The maximum capacity for a pitch is 6 people, this number cannot be exceeded, not even temporarily and even if it is a baby: if there are more people than stated, the stay will be refused/ expulsion with no possibility of refund.

All bookings are nominative. Only the persons indicated on the booking will be admitted to the campsite. Any change of person must be notified by email before arrival.

The rates shown are subject to change. The campsite reserves the right to modify rates at any time. The price applicable to your stay is the current rate on the day of booking, subject to availability. We recommend you to check the applicable price by directly contacting the campsite. If you request a quote, its validity period is indicated on the document. Once the validity period has expired, the price indicated is no longer guaranteed. Offers and promotions are non-retroactive and cannot be combined.

No refunds will be granted in case of unjustified delays or if a service of the campsite is closed for technical or administrative reasons. Any stay that has begun must be paid for in full.

Any sum paid for a stay prior to 2026 that has already been postponed once cannot be postponed again or be refunded. The contract cancellation conditions cannot be applied to these sums.

Tourist taxes : The tourist tax is €0.82 per day per adult. If the administration changes the rate, this change will be reflected in your booking. The tax is paid in full to the local council.

Vehicle: only one vehicle is included and permitted on the pitch. It must be parked on the pitch. Trailers are subject to an additional charge (€5 per day). An additional charge of €10 per day may be applied if your vehicle is parked in a location other than the one allocated to you, including in particular, the car parks at the entrance if the campsite, which are reserved for overnight parking.
A second vehicle will be charged at €5 per day. **Boats and jet skis are strictly prohibited from parking within the campsite or in the external car parks.**

Electric vehicles: for safety reasons, it is strictly forbidden to charge your EV using a standard holiday let socket. These sockets are not designed for this purpose and do not have enhanced safety features. If this rule is not observed, a penalty of €50 per day for the entire stay will be applied as compensation. Charging points are available in the village of Les Salins (1.5 km). Guest travelling with an EV will be required to sign a specifie ackowledgment form when making their booking.

Dogs: Dogs weighing up to 20 kg (excluding Category 1 and 2 dogs) are permitted in the accommodation, provided they are not left alone in the accommodation or in a vehicle. They must be declared at the time of booking, be vaccinated against rabies, have been treated for fleas and ticks, and be kept on a lead at all times. Two small dogs may be permitted in the accommodation.
Price: 7€ per day per dog.
Please take your pet outside the campsite to relief itself and pick up the droppings. Bags for this purpose are available at reception and throughout the campsite. Pets must not cause any damage or noise nuisance for other guests, they may be expelled in the event of repeated nuisance and complaints from other guests. Furthermore, they are not allowed in the water park. A dog shower is available in the communal toilet facilities.

FOR YOUR ARRIVAL/DEPARTURE

Arrival between 4pm and 7pm. If you are running late, please call or mail the reception so that we can organise your arrival. Please note that if you do not show up on the day of arrival without informing the reception by phone or e-mail, the rental will be put back on sale within 24 hours and no refund will be given.

Check out at latest at 10 AM. If you wish to enjoy the swimming pool on the day of departure, please add the late check out option, this option is charged 20€ for the whole family. The pitch must be released and your car parked on the outside parking places.

CONTINUED ON THE REVERSE SIDE →

GOOD TO KNOW

Charcoal and open-flame barbecues : they are strictly prohibited by prefectural decree. Only gas or electric barbecues (max. 2,000 W) are permitted.

Affiliate offer : To benefit from the terms of this offer, the affiliate must have stayed at the campsite during year N or N-1. Each person on the affiliate stay must be making their first stay at the campsite.

The current rate applies as soon as the equipment is placed on the pitch, occupied or not by the customer. It includes access to the sanitary facilities (warm showers) and parking place for one car on the pitch. Trailer > 1m80 = extra charge of 5€ per day.

Reservations are valid for one family, one main installation e.g
1. a caravan and awning, or
2.a motorhome, or
3. a family tent with possibility of one supplement such as a trailer, a second small tent, a second car, provided that everything fits within the limits of the pitch.

Impromptu sales of second-hand equipment are not allowed on the campsite.

Access campsite : Wearing the campsite whistband is mandatory during your stay.

Water park access : The swimming pool is freely accessible (subject to the mandatory wearing of a wristband) with opening and closing times varying according to the season. Shorts, Bermuda shorts and swimming trunks are permitted if they are different from those worn on the beach. Cover-up clothing such as swim dresses, burkinis and tankinis are not permitted in the pool area. Appropriate swim nappies are compulsory for children under 3 years of age. Despite the presence of lifeguards in July/August, children remain under the responsibility and mandatory supervision of their parents or the person responsible for their stay. As swimming pools and slides can be dangerous, children must be accompanied by an adult. Food is not permitted in the park, except on the terrace of the beach bar. Smoking is not permitted. Failure to comply with these rules will result in expulsion from the water park.

Visitors : All guests staying at the hotel must meet their visitors in person and introduce them at reception. Registration is compulsory and visitors will be issued with an access wristband. Access to the water park for day visitors is subject to prior authorisation from reception and is dependent on the number of visitors in the water park at the time. The management reserves the right to restrict or refuse access depending on visitor numbers, and availability cannot be guaranteed. The number of visitors permitted is limited to a maximum of 4 people per pitch per day.
Visitor rates: Without access to the water park : free;
with access to the water park: 10 euros per day for children aged 4 and over.

Image rights : You expressly authorise the campsite, without compensation, to use any photos of you or your children taken during your stay in any medium for the campsite's advertising purposes.

Mediation: In the event of a dispute, and after having raised the matter with the campsite's customer services department, any guest at the campsite may refer the matter to a consumer ombudsman within a maximum of one year from the date of the written complaint, sent by registered post with acknowledgement of receipt, to the operator.
Contact details of the mediator to whom the customer may refer the matter:
AME Conso, 11 place Dauphine – 75001 PARIS. Website: www.mediationconso-ame.com

Responsibility: Port Pothuau Campground assumes no liability for theft, fire, inclement weather, disputes between third parties, accidents falling under the civil liability of registered guests, or personal belongings left behind on the campground premises. Furthermore, you are responsible for providing us with the appropriate means to return such items.

CONDITIONS D'ANNULATION

If one of the following events occurs between the day of booking your stay until the day of your departure, you will benefit from the cancellation conditions for your stay according to the following conditions (excluding postponement of a stay from the previous year).
Any request to reduce the length of stay less than 30 days before arrival will be considered as a partial cancellation and will be subject to the terms and conditions below :

Case 1 - Illness, serious accident or death of a member of your family (ascendants, descendants) or your spouse's family (sons-in-law and daughters-in-law, brothers, sisters, brothers-in-law, sisters-in-law), making it impossible for all participants to stay on the scheduled dates.

Case 2 - Complications during pregnancy.

Case 3 - Redundancy.

Case 4 - Significant material damage to your personal property requiring your presence.

Case 5 - Cancellation or change of holiday dates by your employer.

Case 6 - Accident occurring on the direct route to the place of stay.

From the time of booking up to 30 days before arrival :

Option 1 : Postpone your stay to a later date at no extra cost, valid for the year N or N+1.
Option 2 : Refund of the amounts paid, minus a 100€ administration fee.

From 30 days to 14 days before arrival :

Option 1 : Postpone your stay to a later date at no extra cost, valid for the year N.
Option 2 : Postpone your stay to a later date, valid for the year N+1, with a 150€ deduction.
Option 3 : Refund with a deduction of 30% of the total amount of the stay, with a minimum of 150€ for administrative costs.

From 14 days before arrival or in the event of early departure :

No refund will be made for the stay, only the possibility of postponing the remaining amounts.
Option 1 : Postpone the stay to a later date in year N with a charge of 150€.
Option 2 : Postpone the stay to a later date in year N+1 with a charge of 200€.
These lists are exhaustive; no other reasons will be accepted (e.g. personal reasons, separation, divorce, etc.).

Any request for cancellation or modification of a stay without official justification will not be considered. Any postponement of a stay is valid only once.

For a request to be valid, it must be sent by email to info@pothuau.com (date of cancellation taken into account which automatically terminates the stay).

Proof must be provided within 7 days of the cancellation. If proof is not received within the specified time frame, the stay will be forfeited in full, as will any sums paid. In the event of cancellation by the campsite, except in cases of force majeure, the stay will be fully refunded. This cancellation shall not give rise to the payment of damages.

☐ **I confirm that I have read and understood the current rates and the terms and conditions of the rental agreement, and I agree to comply with the following points:**

The Port Pothuau campsite rules and regulations
The maximum number of people allowed on my pitch (even temporarily), under penalty of expulsion
Vaccination and leashing of pets
Not to recharge my electric vehicle using the sockets on my pitch (unsecured)
Release of the campsite pitch on the day of departure at latest at 10.00 AM
The cancellation conditions for my stay
Image rights
The processing of my personal data (postal address, telephone number, etc

Done at : .....(city) on ..... (date) Signature